

PRORESET AURALIGHT

USER MANUAL



PRO RESET

Congratulations on choosing one of the most innovative and safe red light therapy beds on the market. Now that you have all the equipment to begin your red light journey, it is extremely important to read this user manual before operating your red light therapy bed.

SAFETY FIRST

At ProReset®, safety is one of our main priorities. It is our policy and practice to ensure that ProReset® red light therapy beds have the highest quality, comfort, and safety.

We have 5 features for your comfort:

- EPISTAR® LED chips with 99.8% light transmittance
- Integrated self-circulating cooling system realizes 360-degree all-round heat dissipation and greatly improves comfort
- Smart control system with built-in timer and status queries
- Automatic session recording for easy review
- Convenient remote access and control from anywhere.

PREFACE

Thank you for purchasing a ProReset® red light therapy bed (hereinafter referred to as "this product")!

This product is constructed from high-quality ABS engineering plastics and aviation-grade aluminum. It also incorporates UK Lucite acrylic sheets and Taiwan EPISTAR® LED chips with 99.8% light transmittance, ensuring durability, safety, and performance. It can be widely used by families in home settings, wellness and community service centers, sports venues, gyms, spas, beauty and health centers, physiotherapy centers, ships, and other public environments.



PRECAUTIONS

To ensure safe use, please read the following precautions before use.

Important Safety Considerations:

Do NOT use the red light therapy bed if you are:

- Pregnant
- Experiencing cold or flu symptoms
- Under the influence of alcohol
- Diagnosed with severe emphysema, malignant tumors, or active tuberculosis
- Suffering from hypertension (above 160/100 mmHg)
- Using a pacemaker without prior approval from the manufacturer
- Taking photosensitizing medications or experiencing photosensitivity
- Experiencing active hemorrhage, organ damage, or severe cardiovascular/kidney disease.

Warning:

- If an abnormal smell occurs during use, turn off the power and pull out the plug
- Please make sure that the socket plug is fully inserted firmly
- Please do not disassemble the product at will
- This product should be kept away from direct exposure to sun, water and fire sources
- Children must be under the supervision of adults at all times.
- Please do not place heavy objects on top of the red-light therapy bed or any accessory
- Do not use if any wire is loose
- Do not pull or twist the power cord forcibly
- Do not touch or plug the power plug into an electrical outlet with wet hands
- Do not use the red-light therapy bed inside a bathroom, near a pool or other humid environments.

PRECAUTIONS FOR USE

1. It is recommended to irradiate naked, and all accessories and cosmetics must be removed from the whole body.
2. Pay attention to eye protection during use. Please remove contact lenses during use, and special eye protection (eye patch) must be worn.
3. The use time should be set by a special person according to the suggestion of the physical therapist. Do not adjust the irradiation time at will during use.
4. Pay attention to the user's reaction during use, such as overheating, palpitation, dizziness, etc., and contact the staff immediately.
5. If there is a wound, the wound should be debrided before use, and also used with caution on fresh scars.
6. After the first use, observe whether there is any red light allergic reaction. If not, continue to follow the course of treatment.
7. It cannot be used to treat congenital skin hypoplasia, such as warts, spots, and moles.
8. Under normal circumstances, each use should not exceed 30 minutes.

SPECIFICATION STRUCTURE

1. Control panel
2. Red light therapy bed body
3. Base



PRODUCT INSTALLATION

Unpacking Inspection

- 1 Please check if the packaging is intact before unpacking.
- 2 Confirm that there is no damage to the product during transportation, and check that the appearance of the product is not damaged or notched.



WARNING:

Do not install or operate any photodynamic therapy bed that is damaged or has faulty parts, otherwise there is a danger of injury. If you have any questions, please get in touch with ProReset® and solve them immediately.

Product Installation Specifications

- 1 The product must be grounded correctly before using. When multiple products are grounded, it is recommended that you do not use a common ground wire to avoid the ground wire forming a loop;
- 2 In order to prolong the service life of the lamp and the product, please turn off the power in time when not in use;
- 3 After the main power switch is turned off, you must wait at least 3 minutes for the product to cool down completely before allowing installation/ disassembly operations;
- 4 Never install or test the unit without proper insulation, as this may result in electric shock;
- 5 The indoor air must be kept unblocked, and the distance between the outer edge of the product and the wall is not less than 30cm;
- 6 Please review the installation, usage and environment requirements outlined in this manual. Failure to comply may shorten the product's service life or result in damage;

7 This product is delivered as a completed device. After opening the package, it can be used after wiring according to this manual. Do Not disassemble or repair the product without electrician or seller's guidance.

Specification structure

Material	ABS engineering plastics and aviation aluminum, UK Lucite acrylic sheet
Size (LxWxH)	215 x 107 x 92 cm
Weight	280 kg
Light Source	China Taiwan EPISTAR® LED chips
LED Quantity	26,040 pcs LEDs
Irradiance	145 mW/cm²
Total Power	3,325 W
LED Lifetime	100,000 hours
Wavelength	633 nm, 660 nm, 810 nm, 850 nm, 940 nm
Voltage	220 V / 380 V
Frequency	1-10,000 Hz
Control System	Smart Control System 2.0, (Optional External Controller)
Features	Self-circulating air-cooling system, surround sound Bluetooth audio system

INSTALLATION REQUIREMENTS

This product needs to be installed indoors. During installation, there is no obstruction within 1 meter around the product to ensure well heat dissipation.

Temperature and Humidity

- The average temperature must be between 15°C and 35°C;
- The relative humidity of the air is less than or equal to 75%RH, without condensation.

Other Installation Environment Requirements

- Install in a place that is unlikely to be subjected to severe vibration and impact;
- Install in a place where metal powder, dust, oil, water, etc. cannot penetrate into the product;
- Avoid installing in places with oil mist, steam, or salt;
- Avoid installing in places directly exposed to the sun;
- It is strictly forbidden to install in places with flammable and explosive materials such as anesthetics.



NOTE:

If there are special installation environment requirements, please consult and confirm in advance.

Installation Space and Distance Requirements

- The minimal distance between the four sides of a product and the wall – 30cm.
- The minimal distance between two products – 100cm.

Electrical Configuration Requirements

This product MUST BE equipped with a leakage protection switch or an air switch; otherwise there is a danger of injury. This device is not provided by our company, please configure by yourself after consulting. The power cord of the device must be directly connected to the junction box of the dedicated circuit (it is HIGHLY RECOMMENDED to be connected by a professional electrician, refer to the power configuration of the local and/or country code, and be equipped with appropriate circuit breakers and wire gauges).

If the power supply is configured with 220V:

It is necessary to configure a dedicated single-phase circuit capable of providing 30 amp at the installation location.

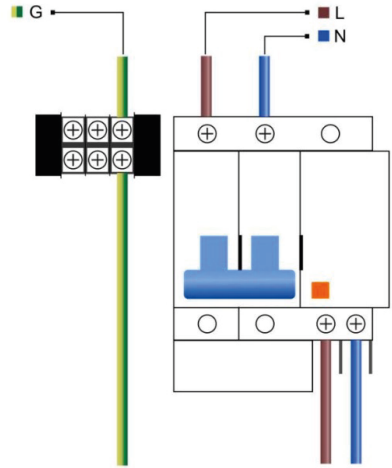


Figure 1: 220V, 30 amp

If the power supply is configured with 380V:

It is necessary to configure a dedicated three-phase circuit capable of providing 3*25 amp at the installation location.

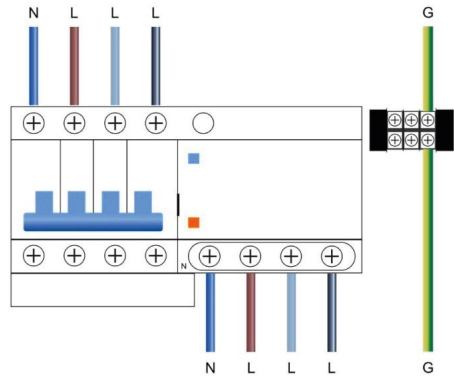


Figure 2: 380V, 3*25 amp

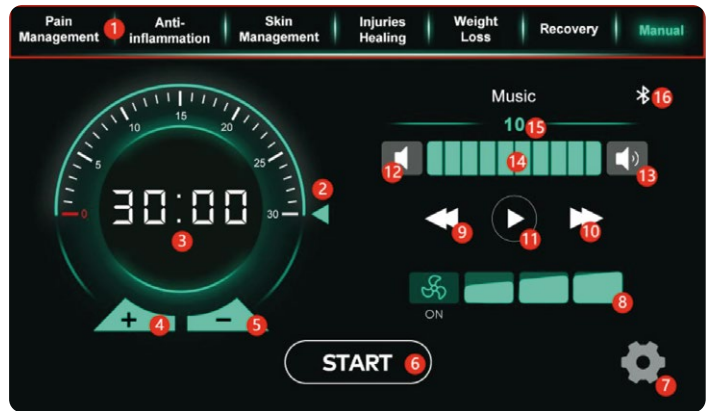
PRODUCT USE AND OPERATION

Please read the operating instructions carefully before using the product, and operate in strict accordance with the operating instructions.

Internal control system operation panel

Main Interface

After the device is powered on, the main interface appears, as shown in the figure below.



1/ Preset Protocol Selection

The preset protocol section includes **six preset protocols** and **one manual mode**. To begin, tap the desired preset protocol.

2/ Time Adjustment (Method 1)

The treatment time can be adjusted by moving the slider. Each increment represents **one minute**. The adjustable time range is **0 to 30 minutes**.

3/ Time Display

The display shows the **set operating time** while the time is being adjusted, and the **remaining time** during operation.

- When the device is not running, only **minutes** are displayed.
- When the device is running, both **minutes and seconds** are displayed.

4/ Time Adjustment (Method 2): Increase

Tap to increase the time by **one minute**. Press and hold to increase the time continuously. Time adjustment is not available once operation has started. The adjustable time range is **1 to 30 minutes**.

5/ Time Adjustment (Method 2): Decrease

Tap to decrease the time by **one minute**. Press and hold to decrease the time continuously. Time adjustment is not available once operation has started. The adjustable time range is **1 to 30 minutes**.

6/ Operation Control Button

This button controls device operation.

Start: Tap to start the device.

Pause/Resume: During operation, tap to pause or resume treatment.

Stop: Press and hold this button for 2 seconds to stop operation after treatment has started.

*The device can be operated directly when it is **not connected to the app**. When the device **is connected to the app**, you must tap **START** on the app home screen; otherwise, the device cannot be started.*

If the temperature exceeds the alarm threshold by 5°C, this button turns gray and becomes unavailable. The light will also switch off automatically to allow the device to cool down. When the temperature drops to 5°C below the alarm threshold, the button turns green again and normal operation can resume.

7/ Settings Button

Tap the **Settings** button to enter the settings menu.

8/ Fan Settings

This icon indicates the fan status.

- When the fan is off, the icon displays **OFF**.
- When the fan is on, the icon displays **ON**, and the fan speed can be adjusted using the controls to the right of the icon.

Fan speed settings range from **Level 1** to **Level 3**.

9/ Previous Track

Tap to play the previous track.

10/ Next Track

Tap to play the next track.

11/ Play/Pause

Tap to play or pause music playback.

12/ Volume Down

Tap to decrease the volume.

13/ Volume Up

Tap to increase the volume.

14/ Volume Bar

Drag the volume bar to adjust the volume level.

15/ Current Volume

Displays the current volume level.

16/ Bluetooth Switch

Indicates the Bluetooth status:

- **Bluetooth Off**
- **Bluetooth On (Not Connected)**
- **Bluetooth On (Connected)**



NOTE:

Wait 0.5 seconds when turning Bluetooth on or off.

Wi-Fi Configuration Page

Tap the **Settings** button on the main screen to open the settings menu. The **Wi-Fi Configuration** page is shown in the figure below.



The numbered items on the screen are described below:

1. Settings Menu Tabs

Used to select different settings pages.

2. Wi-Fi Configuration

Tap the **Net Name** field. On the pop-up **Select Network** screen, choose the network you want to connect to, then enter the corresponding password in the **Password** field. Press **START** to configure the Wi-Fi connection.

The system stores the passwords for the **nine most recently connected networks**. If the **Password** field is already filled in after you select a network name, it means the device has previously connected to that network. In this case, you do not need to enter the password again; simply press **START** to configure the Wi-Fi connection. This setting is used to connect the device to a wireless tablet.

3. Local Configuration

You can edit the device name in the **Device Name** field. This name is also used as the Bluetooth device name. You can also modify the local UDP broadcast receiving port in the **Local Port** field.

This port must match the UDP broadcast port configured in the app in order to connect to the corresponding app. The port is preset by the manufacturer before shipment, so you do not need to change it after receiving the device.

4. Wi-Fi Connection Indicator

The Wi-Fi connection indicator has the following seven statuses:



Not connected to the network.



Connected to the network, but not connected to the app; signal strength is very weak.



Connected to the network, but not connected to the app; signal strength is weak.



Connected to the network, but not connected to the app; signal strength is strong.



Connected to the network and to the app; signal strength is weak.



Connected to the network and to the app; signal strength is moderate.



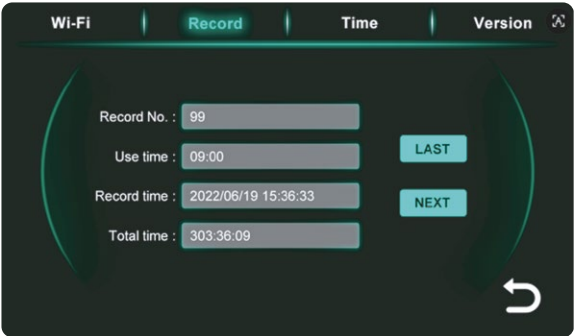
Connected to the network and to the app; signal strength is strong.

5. Return to the main page

Usage records

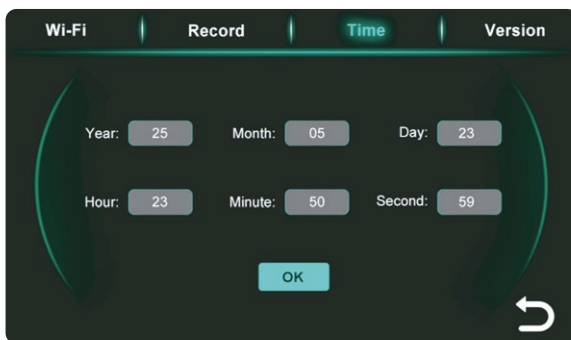
The usage record page is shown in the image below:

This page allows you to view the most recent 999 usage records. Press Last to view the previous record, and Next to view the next record.



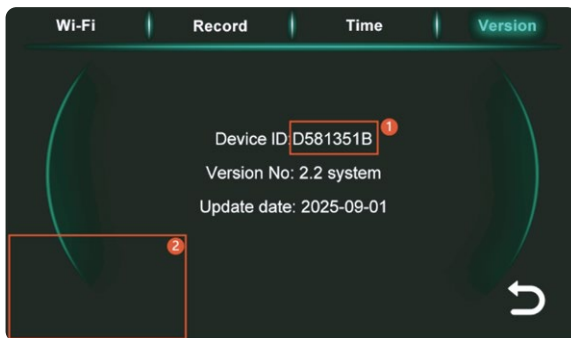
Time settings page

After entering the correct time on this page, press the "OK" button to set the time.



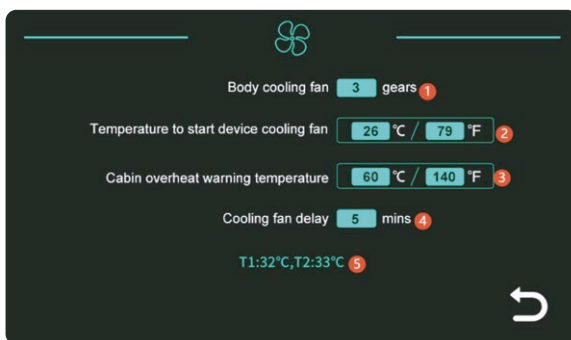
Version page

1. Device ID number.
2. The temperature control interface has a hidden button; press it for 5 seconds to enter the temperature control page.



Temperature control page

The fan settings page is shown in the image below:



The numbered items on the screen are described below:

1/ Settings Button

The body cooling fan has **three speed settings**, adjustable from **Level 1** to **Level 3**.

2/ Cooling Fan Start Temperature

Sets the temperature at which the device cooling fan starts operating. When the internal temperature of the device reaches the set value, the cooling fan turns on automatically.

3/ Overtemperature Warning Threshold

Sets the overtemperature warning threshold for the device. If the system detects that the temperature has reached this preset value, an "Excess temperature of the machine!" alarm message will be displayed.

4/ Cooling Fan Delay Time

Sets the delay time before the cooling fan turns off after operation is completed.

5/ Current Temperature

Displays the current temperature.

Preset Protocol Settings Page

On the main screen, press and hold this button Manual to open the Preset Protocol Settings page. The protocol settings page is shown in the figure below.

Pain Management

Anti-inflammation

Skin Management

Injuries Healing

Weight Loss

Recovery

Manual

Selected output	Frequency	6000	Hz	Duty	80	%	SET
L1	Frequency	6000	Hz	Duty	80	%	SAVE
L2	Frequency	6000	Hz	Duty	80	%	
L3	Frequency	6000	Hz	Duty	80	%	
L4	Frequency	6000	Hz	Duty	80	%	
L5	Frequency	6000	Hz	Duty	80	%	
L6	Frequency	6000	Hz	Duty	80	%	

↶

Tap the desired preset protocol name to configure that protocol. L1-L6 represent different wavelengths.

The standard configuration is:

L1 = 633 nm | L2 = 660 nm | L3 = 810 nm | L4 = 850 nm | L5 = 940 nm

The actual wavelength configuration of the device should be confirmed with the supplier.

Click L1-L6 to select/deselect the wavelength. **L1** indicates that this wavelength is selected, and **L6** indicates that this wavelength is not selected.

There are two ways to set the frequency and duty of the wavelength.

(1) On the right side of the selected wavelength, set the frequency and duty for this wavelength individually.

L1

Frequency

6000

Hz

Duty

80

%

(2) Select the wavelength for which you need to set the frequency and duty, and then set the frequency and duty in the Selected output column. After setting, click SET to complete the setting of the frequency and duty of the selected wavelength (the frequency and duty of the selected wavelength will be consistent).

Selected output	Frequency	6000	Hz	Duty	80	%	SET
L1	Frequency	6000	Hz	Duty	80	%	SAVE
L2	Frequency	6000	Hz	Duty	80	%	
L3	Frequency	6000	Hz	Duty	80	%	
L4	Frequency	6000	Hz	Duty	80	%	
L5	Frequency	6000	Hz	Duty	80	%	
L6	Frequency	6000	Hz	Duty	80	%	

↶

After setting the frequency and duty cycle for the wavelength, press SAVE to save the settings for the corresponding preset protocol.

NOTE:

When the duty cycle is **100%**, no pulse frequency is applied, and the device operates in **Continuous Wave (CW)** mode. Pulsed operation is available only when the duty cycle is **less than 100%**.

Bluetooth music system connection

Tap the **Bluetooth** button on the main screen.

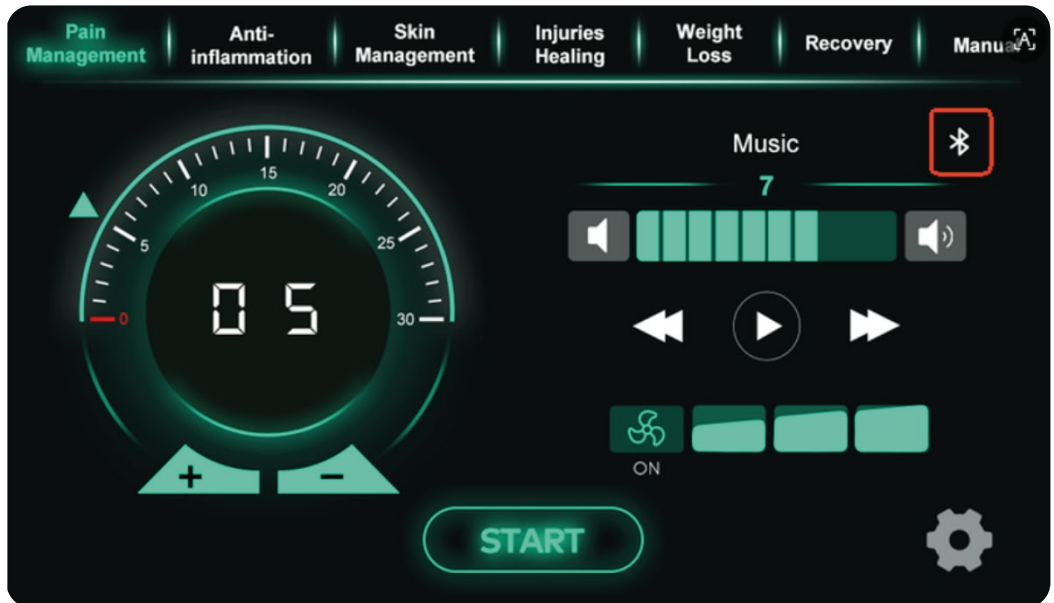


The **Bluetooth On** icon indicates that Bluetooth is enabled but not connected.



The **Bluetooth Connected** icon indicates that Bluetooth is connected.

Once a Bluetooth connection is established, the device will no longer be discoverable by other Bluetooth devices.



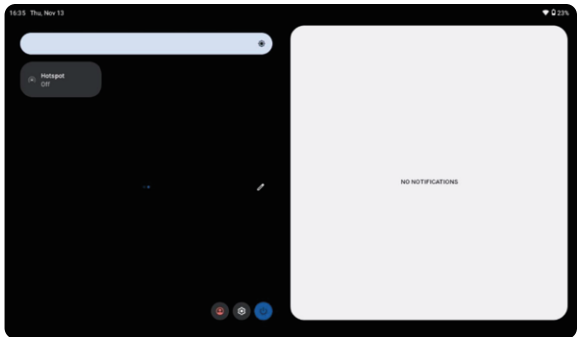
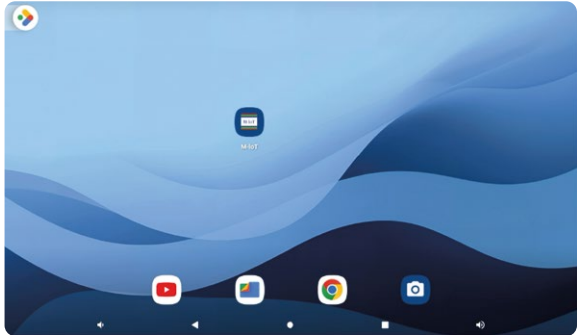
After enabling Bluetooth, tap the **Settings button**  on the main screen to open the **Settings** and **Wi-Fi Configuration** page. Check the Bluetooth name under **Device Name**. Then open the Bluetooth settings on your phone, search for the device name, and connect to it.

Tablet App Connection

(1)

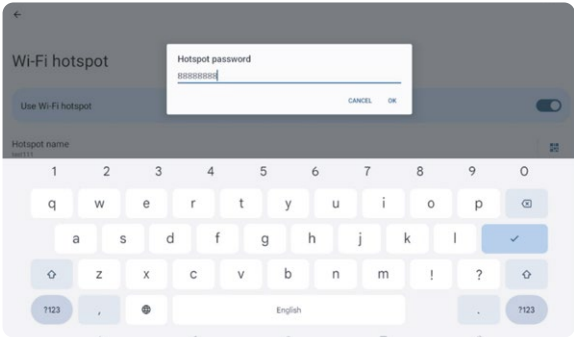
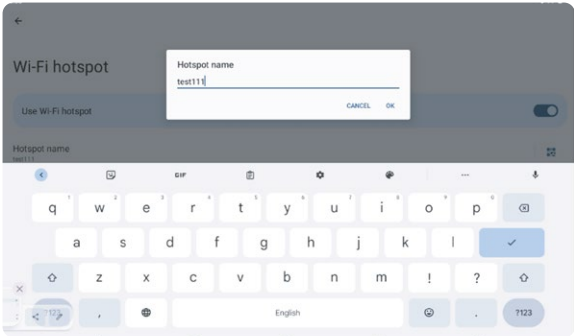
Open the Hotspot settings on the tablet or phone, then enable the hotspot.

Optional. If you do not have a tablet, the same procedure applies to the app installed on an Android phone.



View the hotspot name and password (e.g., name: test111, password: 88888888).

Hotspot name and Password can be changed.



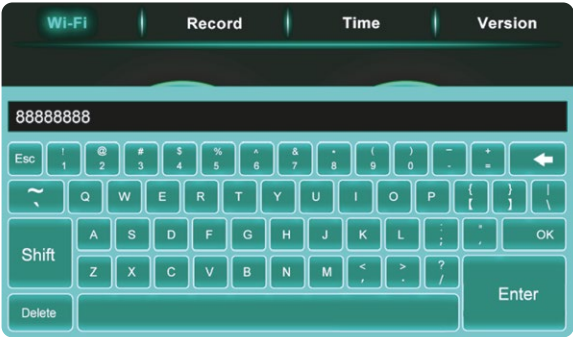
Return to the device interface and connect the device to Wi-Fi.

Tap the **Settings** button on the main screen to open the **Wi-Fi Configuration** page.

Tap the **Net Name** field, then find and select the hotspot name of the tablet or phone.



Click to enter the tablet/phone hotspot password (password: 88888888)



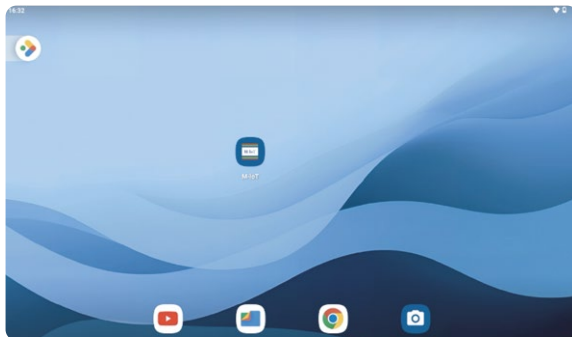
After entering the network name and password, tap **START**. The device will then attempt to connect to Wi-Fi.

The connection status will be displayed in the red-highlighted area shown in the figure below.



Open the app on your tablet and check if the device is connected.

If the app displays the machine name, the connection is successful. If the connection is unsuccessful, please exit the app and reopen it.



Screensaver

After **5 minutes** of inactivity, the screen brightness will dim, while the current operating status remains unchanged. After **10 minutes** of inactivity, the screensaver activates and the display turns black.

If the device is in **pause mode**, operation will stop automatically by default. The screensaver does not activate while the device is running.

To exit screensaver mode, touch the screen.

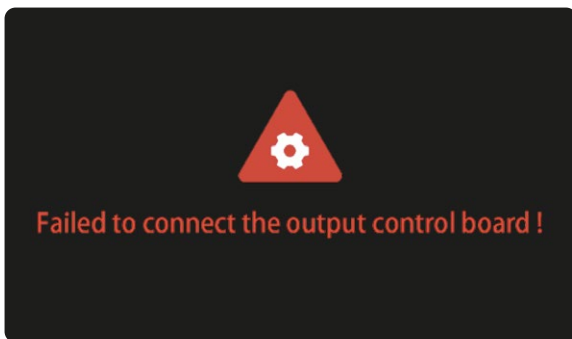
System Alarm

When a system alarm occurs, the alarm message is displayed in red at the bottom center of the main screen. At the same time, the buzzer sounds once per second, with each beep lasting **0.5 seconds**.

The system provides **two alarm messages**. Their content and meanings are described below:

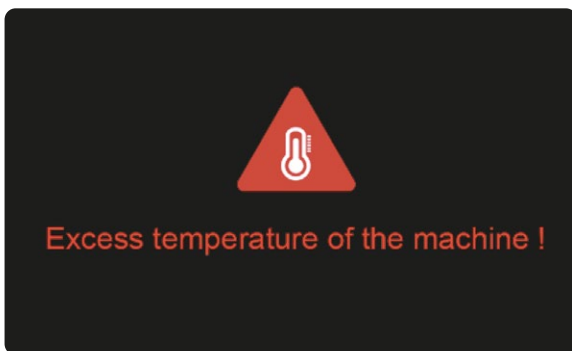
If the system is unable to communicate with the output control board, the message **"Failed to connect to the output control board!"** will be displayed.

If this alarm occurs, contact a support team for assistance.



If the system detects that the temperature from either of the two temperature sensors has reached or exceeded the preset overtemperature alarm threshold, or if both temperature sensors are not connected properly, the message **"Excess temperature of the machine!"** will be displayed.

If this alarm occurs, switch off the device immediately and allow it to cool down. If the alarm message remains after the temperature has dropped, contact the support team for assistance.



When the temperature exceeds the alarm threshold by **5°C**, the lights turn off automatically and the system cannot operate until cooling is completed.

Normal operation can resume only after the temperature falls to at least **5°C** below the alarm threshold.

Operating Precautions

1. When the device is not in use, keep the door open and unplug the power cord.
2. Before performing maintenance or cleaning the interior of the bed, disconnect the power supply. Do not use liquids to clean any live electrical components.

3. If the power cord is damaged, it must be replaced by the manufacturer, an authorized service agent, or similarly qualified personnel to prevent injury.
4. If the acrylic panel in the equipment compartment is damaged, cracked, or scratched, replace it immediately.
5. After each use, clean the transparent acrylic surface of the bed with hypochlorous acid disinfectant or 75% alcohol. Clean the entire device once a week.
6. When the device is in standby mode, do not touch or lie on the device with a wet body, and do not clean the device while it is in standby mode.

Troubleshooting

No Display After Power-On

Use a multimeter to check whether the input power voltage of the device is within the normal range.

Circuit Breaker Trips After Power-On

Check whether there is a grounding fault or short circuit in the input power supply, and eliminate the problem before restarting the device.

The Display Works Normally After Power-On, but the LED Light Does Not Turn On

- Check whether the light connector is loose.
- Check whether the driver is damaged. If so, contact the service department for assistance.

WARNINGS. IMPORTANT READ BEFORE USE.

Safety Requirements

- The safety of the product can only be guaranteed when it is connected with the product provided by the company, and the safety of the equipment provided by any other company cannot be guaranteed;
- In order to prevent circuit danger, the product can only be connected to a power socket with protective grounding. If the power socket is not connected to a grounding wire, or the integrity of the protective grounding wire is questioned, please do not use the socket;

- When a sudden power failure occurs during the normal use of the product, the product will not cause damage to the operator or user. Please turn off the power switch first, and perform normal operation according to the instructions when the power is turned on again;
- Do not open the casing of the product by yourself; otherwise there may be a risk of electric shock. The maintenance or upgrade of the product must be carried out by maintenance personnel trained or authorized by the company;
- To prevent electric shock and reduce the risk of product failure, do not expose the product to water.
- If the product is accidentally exposed to water, please stop using it immediately and hand it over to professional technicians before using it again;
- Before using the product, check the product and its connecting cables and accessories carefully to ensure that they can work normally and safely;
- Use according to the parameters specified by our company;
- To ensure safe operation, always use replaceable parts, accessories, and consumables provided or designated by our company.

**If you have any questions, please contact us at
support@proreset.com**

Disclaimer

ProReset® AuraLight is not intended to diagnose, cure, or prevent specific diseases or medical conditions. These products are only intended to be used for relaxation and wellness purposes.

Any information contained in this manual is not intended as medical advice or a substitute for medical advice.

ProReset® does not intend these products to cure any physical or skin conditions solely from their use. A qualified health professional or doctor should always be consulted prior to using the products, and professional medical attention should be sought regarding any serious or life-threatening conditions.

These statements have not been evaluated by any Food and Drug Administration or health authorities. This product is not intended to diagnose, treat, cure, or prevent any disease whatsoever.

ProReset® is not responsible for any damage or loss that may arise from the use of our products, services, or information, and we disclaim all liability to the fullest extent permitted by law.

Maintenance and Storage

- Clean the cabin surface with alcohol once a week to maintain hygiene and performance
- Store the device only when it has cooled down to room temperature.
- Keep it in a dry environment, away from direct sunlight.
- Protective covers should be used if available.
- Do not store near flammable items.
- Wipe the surface with a damp cloth.
- Dispose of the device in accordance with local electronic waste regulations.
- Check that the fan is running normally and no debris is stuck, etc.
- Check whether the input power voltage complies with the standards.
- When not in use, keep the door open and unplug the power cord
- When maintaining or cleaning the interior of the operation cabin, ensure that the power supply is disconnected, and do not use liquid to clean the product parts;
- If the wire is damaged, it must be replaced by the manufacturer/service agent/related professionals to avoid injury;
- The organic glass plate in the engine room is damaged, cracked or scratched, please replace it immediately;
- The storage must be placed in a dust-free, dry environment;
- The ambient temperature of the storage location must be within the range of 15°C~35°C;
- The relative humidity of the storage location must be 0%~75%RH, and there should be no condensation;
- The storage location should avoid corrosive gases and liquids;
- There should be proper packaging protection, and should be stored above the ground.

Disposal

This device must not be disposed of with your normal household rubbish. This device requires disposal via your designated waste collection point.



ProReset® Warranty Policy

ProReset® warrants that its products are free from defects in materials and workmanship under normal and intended use. This 3-year limited warranty begins from the date of production and covers the original purchaser only. This warranty is non-transferable and requires proof of purchase for any claims. Annual maintenance, inspection and/or calibration services must be performed by ProReset® or an authorized service provider to maintain warranty validity. Failure to comply will void this warranty.

Warranty Coverage

ProReset® will, at its sole discretion, repair or replace defective products or components found to be faulty within the warranty period.

Parts not manufactured by ProReset® but included in the product carry the original manufacturer's warranty.

EXCLUSIONS

This limited warranty does not cover:

1. Normal wear and tear.
2. Consumable parts, including air filters.
3. Shipping costs to and from ProReset's warehouse for repairs or replacements.
4. Damage incurred during transit (claims should be filed with the carrier).
5. Accessories or components added after shipment that are not approved by ProReset®.
6. Products purchased through unauthorized dealers or third-party resellers.
7. External accessories not listed in ProReset's standard product catalog.
8. Yearly or other maintenance or service costs beyond warranty repairs.

WARRANTY VOIDING CONDITIONS

This warranty will be void if:

1. Cosmetic damage occurs not related to material or workmanship defects (e.g., scratches, dents, or tears).
2. Damage results from accidents, misuse, abuse, improper use or storage, or unauthorized modifications.

3. Repairs or alterations are performed without ProReset's prior written approval.
4. The product is used in conditions exceeding the guidelines outlined in the ProReset Operating Manual.
5. The serial number is removed, defaced or untraceable.
6. The product is used with non-approved accessories.
7. The product contains any chemicals (e.g., exposed paint thinner) during use.
8. The product is placed too close to heat sources, exposed to direct sunlight or solvents.
9. The product is not operated within the specified operational conditions.

Claim Process

- Claims must be submitted within 30 days of defect discovery and no later than the warranty expiration.
- Claims must include a detailed description of the defect with proof of purchase.
- Purchasers are responsible for shipping costs, import costs, and return to/from ProReset's warehouse for warranty repairs.
- Claims must be submitted via certified mail or through the ProReset website.

Limitations of Liability

- ProReset's liability is limited to repair or replacement at its discretion under this warranty.
- No compensation is provided for incidental damages, loss of use, downtime, or any consequential losses.



The content in this manual is subject to change.

Download the latest version by scanning this QR code
or from <https://proreset.com/manuals-xj37tyyq-proreset/>



**If you have any questions about your product or this user manual,
please contact ProReset® by sending an email to
support@proreset.com.**



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